



ANDU验证错误：无法挂载软件包

https://kb-cn-stage.netapp.com/on-prem/ontap/Ontap_OS/OS-KBs/ANDU_Validation_error__Failed_to...

Updated: Wed, 22 Apr 2026 07:33:31 GMT

适用场景

- ONTAP 9
- 自动化无中断升级(ANDU)

问题描述

验证映像时出错：

Error: Failed to mount the package, Action: Check if the package version is correct and available.

audy.log :

```
Mon Jan 1 2024 15:11:23 +00:00 [kern_audit:info:3075] :: Cluster1-01:ssh ::  
192.168.0.100:57646 :: Cluster1:<domain>\user :: cluster image package get -url  
http://192.168.0.200/ONTAP_image.tgz :: Pending  
Mon Jan 1 2024 15:21:58 +00:00 [kern_audit:info:3075] :: Cluster1-01:ssh ::  
192.168.0.100:57646 :: Cluster1:<domain>\user :: cluster image package get -url
```

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http://192.168.0.200/ONTAP_image.tgz :: **Error: Internal error. Reason: Failed to mount the package.**

MGWD.log

```
Mon Jan 1 2024 15:17:40 02:00 [kern_mgwd:info:3075] 0x111yy0000: 0: INFO:
NDU::mgwd: mount_store_iterator: boost::filesystem::exists() check failed. Boost
error: No such file or directory; [ANDU_LOG at src/tables/cluster_image_utils.cc:618
in 'create_imp']
Mon Jan 1 2024 15:17:40 02:00 [kern_mgwd:info:3075] 0x111yy0000: 0: INFO:
NDU::mgwd: mount_store_iterator: Folder exists but mount path seems to be stale. Try
to unmount and then mount.; [ANDU_LOG at src/tables/cluster_image_utils.cc:620 in
'create_imp']
Mon Jan 1 2024 15:17:40 02:00 [kern_mgwd:info:3075] MountNode: Return value of
mount command:0,exit status of command:1, command was killed:0, error:mount_spin:
/mroot/etc/NDU/mnt/store: No such file or directory { ANDU_LOG in create_imp() at
src/tables/cluster_image_utils.cc:663 }
```