



Vserver netlogon连接(通过管道)到域控制器失败

[https://kb-cn-stage.netapp.com/on-prem/ontap/da/NAS/NAS-KBs/Vserver_netlogon_connect_\(through_...](https://kb-cn-stage.netapp.com/on-prem/ontap/da/NAS/NAS-KBs/Vserver_netlogon_connect_(through_...)

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适用场景

- ONTAP 9
- CIFS/SMB
- Active Directory (AD)
- Domain Controller (域控制器) (DC)

问题描述

用户身份验证操作步骤失败：

```
[kern_secdd:info:9905] Failure Summary:  
[kern_secdd:info:9905] Error: User authentication procedure failed  
[kern_secdd:info:9905] CIFS SMB2 Share mapping - Client Ip = xx.xx.xx.xx  
[kern_secdd:info:9905] [ 0 ms] Login attempt by domain user 'Domain\User'  
using NTLMv2 style security  
[kern_secdd:info:9905] [ 9011] Successfully connected to xx.xx.xx.xx, port 445  
using TCP
```

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```
[kern_secd:info:9905] [ 12013] Unable to connect to NetLogon service on
vserver (Error: RESULT_ERROR_SECD_NO_CONNECTIONS_AVAILABLE)
[kern_secd:info:9905] [ 12013] No servers available for MS_NETLOGON, vserver:
14, domain: domain.
[kern_secd:info:9905] **[ 12013] FAILURE: Unable to make a connection
(NetLogon:domain), result: 6940
[kern_secd:info:9905] [ 12013] CIFS authentication failed
[kern_secd:info:9905] [ 12013] Retry requested, but the retry window (7000 ms)
has expired; giving up
.....
[kern_secd:info:9905] | [012.012.918] debug: Error!!! Call timeout after 3
seconds aborting with 1 commands pending { in ReceiveDataOnSocket() at src/
FrameWork/Socket.cpp:1231 }
[kern_secd:info:9905] | [012.012.927] ERR :
RESULT_ERROR_SPINCLIENT_COMMAND_TIMED_OUT:6776 in ReceiveDataOnSocket() at src/
FrameWork/Socket.cpp:1233
[kern_secd:info:9905] | [012.012.943] ERR :
RESULT_ERROR_SPINCLIENT_COMMAND_TIMED_OUT:6776 in PerformSyncClientCmd() at
src/FrameWork/ClientInfo.cpp:2013
[kern_secd:info:9905] | [012.012.971] ERR :
RESULT_ERROR_SPINCLIENT_COMMAND_TIMED_OUT:6776 in ExecuteSmb2Command() at src/
Smb2/Smb2Utils.cpp:1365
[kern_secd:info:9905] | [012.012.976] ERR :
RESULT_ERROR_SPINCLIENT_COMMAND_TIMED_OUT:6776 in Smb2SessionSetup() at src/
Smb2/Smb2SessionSetup.cpp:266
[kern_secd:info:9905] | [012.012.982] ERR :
RESULT_ERROR_SPINCLIENT_COMMAND_TIMED_OUT:6776 in LogOnUserExtBody() at src/
Actions/ActionsONTAP.cpp:2495
[kern_secd:info:9905] | [012.013.318] ERR :
RESULT_ERROR_SECD_NO_CONNECTIONS_AVAILABLE:6942 in connectToDomainController()
at src/connection_manager/secd_connection.cpp:215
```