



Vscan服务器用户身份验证失败、EMS : vscanBadUserPrivAccess

https://kb-cn-stage.netapp.com/on-prem/ontap/da/NAS/NAS-KBs/Vscan_server_user_authentication_is...

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适用场景

- ONTAP 9
- CIFS
- Vscan
- Trellix (原McAfee) Endpoint Security Storage Protection 2.1.x -2.4.x

问题描述

- Vscan服务器仍在尝试使用其计算机\计算机帐户进行身份验证(而不是配置的扫描程序池特权用户)来访问 ONTAP_ADMIN\$ 共享

```
<node> ERROR Nblade.vscanBadUserPrivAccess: For Vserver "<vserver>", the attempt to connect to the privileged ONTAP_ADMIN$ share by the client "<ip-address>" is rejected because its logged-in user "<domain\computer-machine
```

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account\$>" is not configured in any of the Vserver active scanner pools

之后

- 禁用"网络安全：允许本地系统对NTLM使用计算机身份"

[EMS日志中经常出现错误\(vscanBadUserPrivAccess\)](#)

- 禁用"Microsoft Windows Defender服务"

[Vscan的常见EMS消息](#)

- 此问题描述可能会被客户端计算机/用户视为"访问被拒绝：文件受感染"(如果启用了强制扫描)、或者在负载增加时为用户显示"显著延迟"(如果禁用了强制扫描)