



## Vscan服务器无故显示已断开连接

[https://kb-cn-stage.netapp.com/on-prem/ontap/da/NAS/NAS-KBs/Vscan\\_server\\_shows\\_disconnected\\_...](https://kb-cn-stage.netapp.com/on-prem/ontap/da/NAS/NAS-KBs/Vscan_server_shows_disconnected_...)

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### 适用场景

- ONTAP 9
- 防病毒(Vscan)
- 防病毒连接器(AVConnector)

### 问题描述

- 无法与Vscan服务器建立连接：

```
::> vscan connection-status show
      (vserver vscan connection-status show)
                Connected Connected
Vserver      Node      Server-Count Servers
-----
vserver_01   Node_01             0                -
```

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- 无法使用ICMP访问Vscan服务器：

```
::> network ping -lif cifs_lif1 -destination 192.168.XX.XX -vserver  
vserver_01  
no answer from 192.168.XX.XX
```