



Vscan scan-failed 错误

https://kb-cn-stage.netapp.com/on-prem/ontap/da/NAS/NAS-KBs/vscan_scan-failed_errors

Updated: Wed, 22 Apr 2026 03:53:54 GMT

适用场景

- Symantec 保护引擎 8.0 (20220702.2) (执行引擎)
- ONTAP AV 连接器
- ONTAP 9

问题描述

- 在 ONTAP 中、`vscan show-events` 列出 `scan-failed` 带有扫描引擎状态代码 `333300001` (VSENGINE INTERNAL_ERROR) 的事件类型

```
::*> vscan show-events -vserver xxxxx (vserver vscan show-events) Vserver Node Server Event Type
Event Time -----
scan-failed 7/14/2022 14:28:58 xxxxx node-01 xxx.xxx.xxx.xxx scan-failed 7/14/2022 14:28:56 xxxxx node-
01 xxx.xxx.xxx.xxx scan-failed 7/14/2022 14:28:55 ::*> vscan show-events -vserver xxxxx -instance [...]
Event Type: scan-failed File Path: pathtofile Vscanner Vendor: symantec protection engine Vscanner
Version: 20220702.2 Server Disconnect Reason: - Vserver LIF Used for Connection: xxx.xxx.xxx.xxx Scan
Engine Status Code: 333300001 Consecutive Occurrence Count: 1
```

'NetApp provides no representations or warranties regarding the accuracy or reliability or serviceability of any information or recommendations provided in this publication or with respect to any results that may be obtained by the use of the information or observance of any recommendations provided herein. The information in this document is distributed AS IS and the use of this information or the implementation of any recommendations or techniques herein is a customers responsibility and depends on the customers ability to evaluate and integrate them into the customers operational environment. This document and the information

- 事件日志：

Sat Jul 09 11:05:22 CEST 2022, The Symantec Protection Engine has encountered a scan error Event
Severity Level : Error Scanner : **Generic Result ID : 6** File name : pathtofile Scan Duration (sec) : 0.016
Connect Duration (sec) : 0.078 Symantec Protection Engine IP address : ipaddress Symantec Protection
Engine Port number : 0 Uptime (in seconds) : 516708 Date/time of event(with millisec) : 1657357522173
Symantec Protection Engine Host Name : hostname