



无法从 NIS 服务器获取用户信息

https://kb-cn-stage.netapp.com/on-prem/ontap/da/NAS/NAS-KBs/Unable_to_get_user_info_from_NIS_...

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适用于

- ONTAP 9

问题描述

- ONTAP 无法从新配置的 NIS 服务器检索用户信息。
- 在 `ems` 日志中会观察到 `nis.group.db.build.failure` 错误。

```
[?] Sun Jun 29 00:24:34 +0800 [HGTOFAS8300C2-01: mgwd:
nis.group.db.build.failure: error]: Failed to build the NIS group database for
Vserver SVM_NAS. Error: RPC: Incompatible versions of RPC.
[?] Sun Jun 29 00:24:34 +0800 [HGTOFAS8300C2-01: mgwd:
mgmtgwd.jobmgr.jobcomplete.failure: info]: Job "NIS group by user db" [id 6608]
(NIS group by user db) completed unsuccessfully: nis_grp_byuser_db_build()
failed: Next Refresh At Sun Jun 29 00:29:34 2025 (1).
```

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- YP server error 的错误将在 mgwd 日志中观察到。

```
00000020.0100e6d51ad387ba Sun Jun 29 2025 13:55:25 +08:00 [kern_mgwd: info:
2708] 0x82aa98200:8603e800003c3dca: ERR: LIBCWRAPPER::nis_group_byuser:
nis_grp_byuser_db_build: src/nis_group_byuser.cc:115 yp_all() failed, ret: 6,
vsid: 3
00000020.0100e6d61ad387d8 Sun Jun 29 2025 13:55:28 +08:00 [kern_mgwd: info:
2708] 0x82aa98200:8603e800003c3dca: ERR: MGWD::NSLIBC: NSLIBC: yp_all(),
../../../../../../../../src/lib/libc/yp/yplib.c:2354, Vsid=3 Error in yp_all: YP
server error
```