



无法连接到Vscan服务器

https://kb-cn-stage.netapp.com/on-prem/ontap/da/NAS/NAS-KBs/Unable_to_connect_to_Vscan_server

Updated: Wed, 22 Apr 2026 11:40:12 GMT

适用场景

- ONTAP 9
- Vscan

问题描述

- 即使已启用Vscan且ONTAP防病毒连接器连接测试成功、防病毒扫描程序也不会连接：

```
::> vservers vscan connection-status show-all
Connection
Vserver Node Server Status Disconnect Reason
-----
SVM01 Cluster01-n1 10.10.10.11 disconnected -
SVM01 Cluster01-n1 10.10.10.12 disconnected -
2 entries were displayed.
```

- AV Connector 日志：

04/14/21

```
-----  
04/14/21 ONTAP AV Connector started at 17:07:22 Mo, Apr 14, 2021 (Local time)  
04/14/21 Version: 1.0.5  
04/14/21 Log On As: Demo\AVConn  
04/14/21 Service Pid : 1420  
04/14/21 Log's timestamps are GMT and format is mm/dd/yy-hh:mm:ss.mmm  
04/14/21  
-----
```

```
04/14/21 Added data LIF data_lif01  
04/14/21 Error 87 processing entry data-lif::data_lif01 from config SOFTWARE\  
Data Ontap\Clustered Data ONTAP Antivirus Connector\v1.0\data-lifs  
04/14/21 87 processing SOFTWARE\Data Ontap\Clustered Data ONTAP Antivirus  
Connector\v1.0\data-lifs  
04/14/21 Error 87 loading data config  
04/14/21 [LifParam::ReconcileLifThreads] [plp: data_lif01, ] in_use: [1]  
04/14/21 [LifParam::ReconcileLifThreads] [plp: SVM01-vscan, ] in_use: [1]  
04/14/21 [Pipe: -> ][r] Waiting for scanner to register before opening the pipe  
04/14/21 [Pipe: -> ][r] Waiting for scanner to register before opening the pipe
```

- EMS：

Nblade.vscanNoScannerConn:EMERGENCY]: Vserver "SVM_1" has no virus scanner connection.