



secd.lsa.noServers

https://kb-cn-stage.netapp.com/on-prem/ontap/da/NAS/NAS-KBs/secd.lsa.noServers_due_to_dns_failu...

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适用场景

- ONTAP 9

问题描述

- 用户无法访问CIFS或SMB共享
- EMS :

```
secd.lsa.noServers
```

```
[NODE-02: secd: secd.dns.server.timed.out:error]: DNS server 192.X.X.X did not respond to vserver = SVM1 within timeout interval.
```

```
[NODE-02: secd: secd.netlogon.noServers:EMERGENCY]: None of the Netlogon servers configured for Vserver (SVM1) are currently accessible via the network.
```

```
[NODE-02: secd: secd.dns.srv.lookup.failed:error]: DNS server failed to look up
```

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```

service (_ldap._tcp.dc._msdcs.domain.com) for vserver (SVM1) with error
(Operation timed out).
[NODE-02: secd: secd.cifsAuth.problem:error]: vserver (SVM1) General CIFS
authentication problem.
Error: Get DC connection latency times procedure failed
[ 38 ms] Successfully connected to ip 192.X.X.X, port 389 using TCP
[ 2047] LDAP search for the "dnsHostName" attribute(s) within base "" (scope:
0) using filter "(objectClass=*)" failed with error: Timed out
[ 7054] Failed to connect to 1192.X.X.X for DNS via Source Address 192.X.X.X:
Operation timed out
**[ 7059] FAILURE: Unable to contact DNS to discover domain controllers.
[ 7059] Unable to make a connection (NetLogon:DOMAIN.COM), Result:
RESULT_ERROR_DNS_CANT_REACH_SERVER
[ 7061] Retry requested, but the retry window (7000 ms) has expired; giving
up.

```

- 报告问题描述时在存储上收集的数据包跟踪显示、当ONTAP发送查询时、DNS服务器没有响应。
- ONTAP命令行界面命令 `dns check` 指示无法访问DNS (每个节点可能有所不同)：

```

NODE::> dns check -vserver SVM1
Name Server Vserver Name Server Status Status Details
-----
SVM1_CIFS 192.X.X.X down Operation timed out.

```

- DC可访问

```

NODE-01::> cifs check -vserver SVM1
Vserver : SVM1
Cifs NetBIOS Name : DOMAIN
Cifs Status : Running
Site : SITE-NAME
Node Name DC Server Name DC Server IP Status Status Details
-----
NODE-01 domain.com 192.X.X.X up Response time (msec): 118

```

注意：可访问DNS的预期输出

```

NODE-02::> cifs check -vserver SVM1
Vserver : SVM1
Cifs NetBIOS Name : DOMAIN
Cifs Status : Running

```

Site :

Node Name	DC Server Name	DC Server IP	Status	Status Details
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NODE-02	domain.COM	-	down	Unable to contact DNS
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注：没有Site 和错误条目