



尽管LDAP检查成功、但LDAP用户身份验证仍失败

https://kb-cn-stage.netapp.com/on-prem/ontap/da/NAS/NAS-KBs/LDAP_user_authentication_is_failing...

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适用场景

- ONTAP 9
- CIFS/SMB
- LDAP

问题描述

- LDAP用户身份验证失败、如SECD日志中所示：

```
Failure Summary:
```

```
Error: Ldap Get full user info procedure failed
```

```
**[      0] FAILURE: 'Ldap' configuration not available
```

```
Details:
```

```
...
```

```
debug: getPasswdInfoFromLdap called with info type PASSWD_INFO_FROM_USER_ID {  
in getPasswdInfoFromLdap() at src/authorization/secd_rpc_authorization.cpp:2534  
}
```

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```
debug: LDAP User Info from UserID = 1234 requested. { in getLdapUserInfo() at
src/authorization/secd_ldap_unix_authorization.cpp:1109 }
debug: UserID = 1234 Info not in Cache, requesting from LDAP server { in
getLdapUserInfo() at src/authorization/secd_ldap_unix_authorization.cpp:1114 }
ERR : RESULT_ERROR_SECD_CONFIGURATION_NOT_FOUND:6943 in query() at src/
configuration_manager/secd_configuration_sources.cpp:2526
```

- LDAP检查正常运行