



NiCE

CIFS 身份验证间歇性失败

https://kb-cn-stage.netapp.com/on-prem/ontap/da/NAS/NAS-KBs/Intermittent_CIFS_authentication_fail...

Updated: Thu, 04 Jun 2026 05:24:17 GMT

状态信息

适用场景

ONTAP 9

问题描述

- CIFS 身份验证间歇性失败
- 数据包跟踪显示 CIFS 会话设置请求接收错误：STATE_INTERNAL_ERROR
- 表示 CIFS 会话设置（**SMB2_COM_Session_Setup**）超时的 EMS 消息，暂停计数为 "1"（**"Usercnt:"1"**）：

```
Wed Sep 24 10:11:27 GMT [CLUSTER-05: kernel: Nblade_CifsOperationTimedOut_1:error]:  
params: {'remoteBladeID':'00000000000000000000000000000000', 'cmdRestartCnt': '0',  
'vserverId': '5', 'commandName': 'SMB2_COM_SESSION_SETUP', 'isQosEnabled':  
'QoS_disabled', 'lastSpinNpError': 'SPINNP_NO_FO_ERROR', 'localIpAddress':  
'172.16.1.255', 'lastCsmError': 'CSM_OK', 'clientIpAddress':  
'172.16.2.255', 'suspensionCnt': '1', 'dsId': '0'}
```

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