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## AD域服务帐户间歇性身份验证失败

[https://kb-cn-stage.netapp.com/on-prem/ontap/da/NAS/NAS-KBs/Intermittent\\_authentication\\_failure\\_fo...](https://kb-cn-stage.netapp.com/on-prem/ontap/da/NAS/NAS-KBs/Intermittent_authentication_failure_fo...)

Updated: Wed, 22 Apr 2026 08:48:33 GMT

### 适用场景

- ONTAP 9
- CIFS

### 问题描述

某个特定域用户的ONTAP管理员访问域身份验证间歇性失败

- EMS日志：

```
secd.cifsAuth.problem: vserver (svml) General CIFS authentication problem.  
Error: Ontap admin cifs authentication basic procedure failed
```

- SecD日志：
- 

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```
.
|      !!! NOTE: The logging below contains a SERIOUS ISSUE.  !!!      |
|      Check for entries of type: CRIT, ALERT, or EMERG.              |
|      The RPC may or may not have failed.                            |
|-----|
.
|      RPC FAILURE:                                                  |
|      secd_rpc_ontap_admin_cifs_auth_basic has failed                |
|      Result = 0, RPC Result = 6940                                  |
|      RPC received at Wed Oct 4 10:02:05 2023                       |
|-----|
,
```

Failure Summary:

Error: Ontap admin cifs authentication basic procedure failed

```
[ 34 ms] Successfully connected to ip 10.xxx.x.4, port 88 using TCP
[ 60] Successfully connected to ip 10.xxx.x.4, port 88 using TCP
[ 68] Matching credential not found (KRB5_CC_NOTFOUND)
[ 68] Kerberos authentication failed. Trying NTLM
[ 68] Login attempt by domain user 'domain\user' using NTLMv2 style
security
[ 109] Successfully connected to ip 10.xxx.x.4, port 445 using TCP
[ 117] Successfully connected to ip 10.xxx.x.4, port 88 using TCP
[ 163] Unknown error: 39756032
[ 163] Kerberos authentication failed with result: 7556.
[ 163] Unable to connect to NetLogon service on dc1.domain.local (Error:
RESULT_ERROR_SECD_NO_CONNECTIONS_AVAILABLE)
[ 167] Successfully connected to ip 10.xxx.x.1, port 445 using TCP
[ 171] Successfully connected to ip 10.xxx.x.4, port 88 using TCP
[ 199] Unknown error: 39756032
[ 199] Kerberos authentication failed with result: 7556.
[ 200] Unable to connect to NetLogon service on dc2.domain.local (Error:
RESULT_ERROR_SECD_NO_CONNECTIONS_AVAILABLE)
[ 201] Successfully connected to ip 10.xxx.x.2, port 445 using TCP
[ 209] Successfully connected to ip 10.xxx.x.4, port 88 using TCP
[ 238] Unknown error: 39756032
[ 238] Kerberos authentication failed with result: 7556.
[ 238] Unable to connect to NetLogon service on s0002.domain.local (Error:
RESULT_ERROR_SECD_NO_CONNECTIONS_AVAILABLE)
[ 238] No servers available for MS_NETLOGON, vserver: 3, domain:
domain.local.
```

```
**[ 238] FAILURE: Unable to make a connection (NetLogon:domain.LOCAL),  
result: 6940  
[ 240] Ontap-admin-login-cifs failed
```