



CXone Mpower EXPERT

由于防火墙阻止访问、DNS未响应

https://kb-cn-stage.netapp.com/on-prem/ontap/da/NAS/NAS-KBs/DNS_not_responding_due_to_firewal...

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适用场景

- ONTAP 9及更高版本
- DNS
- CVO
- 防火墙

问题描述

- 由于防火墙阻止访问、DNS未响应
- DNS在"DNS检查"中显示关闭

```
::*> dns check -vserver VSERVER_21
```

```
          Name Server
```

```
Vserver      Name Server      Status      Status Details
```

```
-----  
VSERVER_21      down      Operation timed out.
```

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```
17.20.1xx.11
VSERVER_21      down      Operation timed out.
17.20.1xx.10
2 entries were displayed.
```