



CXone Mpower EXPERT

由于LDAP配置不完整、无法访问集群管理

https://kb-cn-stage.netapp.com/on-prem/ontap/da/NAS/NAS-KBs/Cluster_Management_unreachable_d...

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适用场景

- ONTAP 9
- LDAP
- SSH

问题描述

- 与管理If建立远程SSH会话速度较慢或 完全失败
- 已为LDAP配置管理访问。
- 集群管理SVM上的SecD日志：

```
[kern_secD:info:9796] Error: Ldap Get full user info procedure failed [kern_secD:info:9796] | [000.000.055]
debug: Setting thread context. VServerId = 4294967293 (name='Cluster'), Protocol = NONE, lifid = 0 { in
setThreadContext() at src/utlils/secD_thread_data_manager.cpp:415 } [kern_secD:info:9796] | [000.000.197]
ERR : RESULT_ERROR_SECD_CONFIGURATION_NOT_FOUND:6943 in getFailureCode() at src/utlils/secD_
thread_task_journal.cpp:348
```

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