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## 从客户端访问CIFS失败、EMS日志Nblade.noSmbVerNegotiated

[https://kb-cn-stage.netapp.com/on-prem/ontap/da/NAS/NAS-KBs/CIFS\\_access\\_from\\_client\\_fails\\_and\\_...](https://kb-cn-stage.netapp.com/on-prem/ontap/da/NAS/NAS-KBs/CIFS_access_from_client_fails_and_...)

Updated: Wed, 22 Apr 2026 09:13:47 GMT

### 适用场景

- ONTAP 9
- CIFS

### 问题描述

- 在对特定客户端的CIFS访问问题进行故障排除时、EMS日志会显示与该客户端IP匹配的以下内容：

```
Wed Aug 11 09:26:51 GMT [NODENAMDE: kernel: Nblade.noSmbVerNegotiated:error]:  
For Vserver "VSERVERNAME", Data ONTAP(R) could not negotiate with the client  
"10.1.x.x" because it does not support any of the SMB protocol versions that  
the client sent in the list "<LM1.2X002;LANMAN2.1;NT LM 0.12;POSIX 2>".
```

- 相同的用户可以从不同的Windows计算机访问共享、但从少数几个Windows服务器访问时、EMS日志会报告上述错

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