



# CXone Mpower EXPERT

## ONTAP升级后、Vserver处于已停止状态

[https://kb-cn-stage.netapp.com/on-prem/ontap/dp/SnapMirror/SnapMirror-KBs/Vservers\\_in\\_stopped\\_st...](https://kb-cn-stage.netapp.com/on-prem/ontap/dp/SnapMirror/SnapMirror-KBs/Vservers_in_stopped_st...)

Updated: Wed, 22 Apr 2026 07:29:11 GMT

### 适用场景

- ONTAP 9
- SVM-DR 集群

### 问题描述

- 源节点在SVM-DR配置中执行check\_operational\_state\_of\_peer\_vserver
- 未从配对Vserver收到响应
- 在ASUP中、**CLUSERPEER-HELUSE-monitor-cache.XML**日志 类型显示无法访问的操作状态

示例：从node01 (源集群)对node02 (目标集群)执行Ping操作时显示无法访问

要在目标集群中执行Ping操作的节点    要Ping的集群    数据Ping操作的状态    ICMP Ping操作的状态

cluster-02-node02

cluster\_02

无法访问

无法访问

'NetApp provides no representations or warranties regarding the accuracy or reliability or serviceability of any information or recommendations provided in this publication or with respect to any results that may be obtained by the use of the information or observance of any recommendations provided herein. The information in this document is distributed AS IS and the use of this information or the implementation of any recommendations or techniques herein is a customers responsibility and depends on the customers ability to evaluate and integrate them into the customers operational environment. This document and the information

- 事件消息：

```
[kern_mgwd:info:3231] Warning: Unable to list entries in cluster cluster_02.  
Failed to contact peer cluster "cluster_02" at addresses: 10.185.xx.xxx,  
10.185.77.xx.xxx. RPC: Remote system error [from mgwd on node  
"cluster_01-node02" (VSID: -1) to mgwd at 10.185.xx.xxx, 10.185.xx.xxx]
```

```
[kern_mgwd:info:3231] Warning: Unable to list entries in cluster cluster_02 .  
Failed to contact peer cluster "cluster_02" at addresses: 10.185.xx.xxx,  
10.185.xx.xxx. RPC: Remote system error [from mgwd on node "cluster_01-node02"  
(VSID: -3) to mgwd at 10.185.xx.xxx, 10.185.xx.xxx]
```