



SolidFire 升级失败、EX = SAS 2 闪存修复失败

https://kb-cn-stage.netapp.com/on-prem/SolidFire/hardware_Kbs/SolidFire_upgrade_fails_with_ex_sas...

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适用场景

- Element 软件 11.0
- Element 软件 10.4
- 管理节点 11.0
- SolidFire 节点

问题描述

在将 SolidFire 节点升级到 Element 10.4 版或 Element 11.0 版期间、升级可能会失败并出现以下错误：

- 升级到 Element 版本 10.4 时
 - 2019-01-21 20:25:56: FixSas2Flash Fixing symlink on Node 10
 - 2019-01-21 20:25:56: Upgrade error: packageName=[/home/admin/solidfire-rtfi-neon-patch4-10.4.0.35.iso] ex=[sas2flash fix failed on <NODE_NAME>. Contact NetApp support for assistance.]
 - solidfire-fdva-sodium /home/admin #

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- 升级到 Element 版本 11.0 时

- 2019-01-18 18:36:59: FixSas2Flash Fixing symlink on Node 10
2019-01-18 18:37:00: Upgrade error: packageName=[/tmp/solidfire-rtfi-sodium-11.0.0.781.iso] ex=[sas2flash fix failed on <NODE_NAME>. Contact NetApp support for assistance.]
solidfire-fdva-sodium /tmp #