



SolidFire 集群关闭，并且 MVIP 和 SVIP 无响应

https://kb-cn-stage.netapp.com/on-prem/SolidFire/hardware_Kbs/Solidfire_Cluster_down_with_MVIP_a...

Updated: Wed, 22 Apr 2026 07:29:12 GMT

适用场景

NetApp SolidFire

问题描述

- 关闭集群中的所有节点并重新启动后，集群将不会启动。
 - [如何正常关闭和启动 NetApp Solidfire/HCI 存储集群](#)
- 无法访问管理虚拟 IP（MVIP）和存储虚拟 IP（SVIP）。
- 节点已启动
 - Web UI 和 TUI 将其显示为具有正确 IP，集群名称和活动端口的集群中的活动参与者
 - 节点间 ping，连接测试，集合检查等诊断均因而失败 `xDBOperationTimeout`
 - 可以从同一网络中的其他设备访问 1 GB，10 GB 和 IPMI IP
- 尝试在不将 442 端口重定向到的情况下访问节点管理 IP `/createcluster/clusterstopped.htm`

'NetApp provides no representations or warranties regarding the accuracy or reliability or serviceability of any information or recommendations provided in this publication or with respect to any results that may be obtained by the use of the information or observance of any recommendations provided herein. The information in this document is distributed AS IS and the use of this information or the implementation of any recommendations or techniques herein is a customers responsibility and depends on the customers ability to evaluate and integrate them into the customers operational environment. This document and the information