



CXone Mpower EXPERT

RTFI 到 Element 11.0 失败、并且 cmd=edebug

https://kb-cn-stage.netapp.com/on-prem/SolidFire/hardware_Kbs/RTFI_to_Element_11_0_fails_with_c...

Updated: Wed, 22 Apr 2026 07:00:24 GMT

适用场景

- NetApp Element 11.0
- NetApp H-Series

问题描述

- 重新创建新节点或替代节点的映像时，RTFI 进程会暂停，并显示以下错误：`cmd=edebug`
- 尝试将新节点或替换节点添加到 Element 11.0 存储集群时，该节点最终位于中 `PendingActive`
- 中可能存在的 `stacktraces` `rtfi.log`
 - `STACKTRACE :: ("4185 query_radian_card /sf/rtfi/bin/sfrtfi_common.sh""4212 import_platform_details /sf/rtfi/bin/sfrtfi_common.sh""67 main /sf/rtfi/bin/sfrtfi")`
 - `STACKTRACE :: ("538 die /sf/packages/bashutils-solidfire-1.4.30/share/efuncs.sh""4185 query_radian_card /sf/rtfi/bin/sfrtfi_common.sh""4212 import_platform_details /sf/rtfi/bin/sfrtfi_com`

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