



CXone Mpower EXPERT

由于 CPU 问题，节点关闭

https://kb-cn-stage.netapp.com/on-prem/SolidFire/hardware_Kbs/Node_down_due_to_CPU_issues

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适用场景

- NetApp SolidFire SF 系列
- Element 软件版本 12.2.0.777

问题描述

- 节点意外关闭，未自动重新启动
- iDRAC 显示错误 CPU x(id) has an internal error (IERR)
- ipmitool 从远程服务器（例如管理节点 VM）执行的命令确认断言的处理器错误：
 - 命令：`ipmitool -H BMC_IP_ADDRESS -U bmc_username -I lan sel list`
 - 输出示例：
`ID | DATE | TIME | Processor #0x60 | IERR | Asserted`
 - 命令：`ipmitool -H BMC_IP_ADDRESS -U bmc_username -I lan sel list -v`
 - 输出示例：

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SEL Record ID : ID
Record Type : 02
Timestamp : DATE TIME
Generator ID : 0020
EvM Revision : 04
Sensor Type : **Processor**
Sensor Number : 60
Event Type : Sensor-specific Discrete
Event Direction : **Assertion** Event
Event Data : 00ffff
Description : **IERR**