



Active IQ报告"blockServiceUnHealthy"并将驱动器移至"Available (可用)"

https://kb-cn-stage.netapp.com/on-prem/SolidFire/hardware_Kbs/Active_IQ_reports_blockServiceUnhe...

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适用场景

- NetApp Element软件
- NetApp SolidFire SF系列节点
- NetApp H 系列节点

问题描述

NetApp SolidFire Active IQ报告以下消息：

- **blockServiceUnhealthy**The SolidFire Application cannot communicate with a Block Service. If this condition persists Double Helix will relocate a second copy of the data to another drive. This message will clear when communication is reestablished or the data has been relocated.
- **blockServiceUnhealthy** A block service is unhealthy and SolidFire is attempting to migrate data away from it.
- **blocksDegraded** Only a single complete copy of the block data is accessible.

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Restore any offline nodes or block services or contact support for assistance.

- **driveAvailable** Node ID <x> has 1 available drive(s).