



驱动器出现故障后，出现 "检测到不受支持的驱动器" 警报

https://kb-cn-stage.netapp.com/on-prem/SolidFire/Element_OS_Kbs/Unsupported_drive_detected_aler...

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适用场景

NetApp Element 软件

问题描述

- 在 NetApp SolidFire Active IQ 上，驱动器发生故障后：

```
Error Code: hardwareConfigMismatch
```

```
Details: Unsupported drive detected in slot x; drive statistics and health  
information will be unavailable.
```

- 此错误不会在驱动器发生故障之前发生
- Element 软件是 [NetApp Element 软件微修补程序信息中支持的版本](#)