



## SolidFire事件报告正在更新BMC冷重置日期

[https://kb-cn-stage.netapp.com/on-prem/SolidFire/Element\\_OS\\_Kbs/SolidFire\\_Event\\_Reports\\_Updating...](https://kb-cn-stage.netapp.com/on-prem/SolidFire/Element_OS_Kbs/SolidFire_Event_Reports_Updating...)  
Updated: Wed, 22 Apr 2026 08:49:32 GMT

### 适用场景

NetApp SolidFire存储节点  
NetApp H系列存储节点

### 问题描述

ASUPP\_PP生成NetApp支持案例、报告以下内容：SFCOMM：SolidFire警报来源(集群名称)(集群ID #)(节点脱机)节点脱机,nodeID=x

查看错误日志时、节点错误会在超过(10分钟以上)分钟后自动解决、并且节点的状态再次处于正常运行状态。

ID #	Date	Severity	Type	Node ID	Node Name	Drive ID	Resolved	Resolution Time	Error Code	Details
1355	2023-06-20 13:58:07	CRITICAL	node	1		0	YES	2023-06-20 14:11:53	nodeOffline	The SolidFire Application cannot communicate with Storage node having nodeID 1.

事件日志将报告以下信息：

2502134	2023-06-20 13:56:27	platformHardwareEvent	Updating BMC cold reset date	4	6					["bmcResetDurationMinutes": 6, "bmcResetDate": "2023-06-20T13:56:27"]
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