



在 Element 软件中重复发出 nodeOffline 和 IPMI 相关警报

https://kb-cn-stage.netapp.com/on-prem/SolidFire/Element_OS_Kbs/Repeating_nodeOffline_and_IPMI...

Updated: Wed, 22 Apr 2026 04:08:06 GMT

适用场景

- NetApp Element软件版本11.3 至12.3.0
- 基板管理控制器(BMC)

问题描述

- 重复警报显示在NetApp SolidFire Active IQ :
 - `nodeOffline` - The SolidFire Application cannot communicate with Storage node having node ID <#>.
 - `sensorReadingFailed` - IPMI diagnostics are currently unresponsive. Please contact support if this problem persists.
 - `unresponsiveService` - A master service is not responding.
- 在事件发生前后生成一个名为`hangDetect`的核心文件(可 `ListCoreFiles` 从 NetApp SolidFire Active IQ的API集中进行检查):

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```
{ "stackTrace": [], "path": "/sf/core.HangDetect.{ID}.<pruned/gz>",  
  "modifiedTime": "{Date/Time}", "size": 0 },
```

注意：此 API调用的更新闻隔为24小时、因此可能不会立即显示