



mNode 突然停止向Active IQ报告

https://kb-cn-stage.netapp.com/on-prem/SolidFire/Element_OS_Kbs/mNode_suddenly_stops_reporting...

Updated: Wed, 22 Apr 2026 04:07:12 GMT

适用场景

- 管理节点(mNode)
- NetApp SolidFire
- NetApp H系列

问题描述

- mNode突然停止向Active IQ报告
- mnode_mnode-svc-aiq-collector.log:

```
ERROR FAILED to fetch AddCollectorData : (60) SSL certificate problem: self-  
signed certificate in certificate chain ERROR Error parsing result for  
AddCollectorData : Expecting value: line 1 column 1 (char 0)
```