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## Cloud Insights无法添加HCI mNode

[https://kb-cn-stage.netapp.com/on-prem/SolidFire/Element\\_OS\\_Kbs/Cloud\\_Insights\\_fails\\_to\\_add\\_HCI...](https://kb-cn-stage.netapp.com/on-prem/SolidFire/Element_OS_Kbs/Cloud_Insights_fails_to_add_HCI...)

Updated: Wed, 22 Apr 2026 08:44:09 GMT

### 适用场景

- NetApp Cloud Insights
- NetApp HCI

### 问题描述

- Cloud Insights无法添加HCI mNode、错误消息：

```
Configuration: Failed to execute test command on device - Failed to acquire HCI
vCenter address: Connect to mNode_IP:443 [/mNode_IP] failed: Connection refused:
connect.
```

HCI Virtual Center

Add credentials and required settings [Need Help?](#)

Configuration: Successfully pinged 192.168.1.10.

Configuration: Failed to execute test command on device - Failed to acquire HCI vCenter address: Connect to 192.168.1.10:443 failed: Connection refused: connect.

Name: NetApp Acquisition Unit

NetApp HCI Storage Cluster MVIP: SolidFire Management Node (mNode)

User Name: administrator Password: \*\*\*\*\*

VCenter User Name: administrator@vsphere.local VCenter Password: \*\*\*\*\*

Advanced Configuration

Collecting:

Secondary

VM Performance

- [https://mNode\\_IP/hcc](https://mNode_IP/hcc) 无法 [https://mNode\\_IP/mnode](https://mNode_IP/mnode) 打开。