



升级到 12.x 后出现 `blockServiceUnhealthy` 和 `clusterCannotSync` 警报

https://kb-cn-stage.netapp.com/on-prem/SolidFire/Element_OS_Kbs/blockServiceUnhealthy_and_clust...

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适用场景

Element 软件 12.x

问题描述

`blockServiceUnhealthy` 和 `clusterCannotSync` 集群上持续存在的警报具有影响，应联系 [NetApp 支持部门](#) 寻求帮助。

然而，升级到 Element Software 12.x 后，许多 `blockServiceUnhealthy` 和 `clusterCannotSync` 可能会出现以下警报：

- 只需几秒钟即可解决，
- 不会对集群造成影响

错误示例：

`blockServiceUnhealthy`

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A block service is unhealthy and SolidFire is attempting to migrate data away from it.

blocksDegraded

Only a single complete copy of the block data is accessible. Restore any offline nodes or block services or contact support for assistance.

或-

No complete copies of the block data are accessible. Restore any offline nodes or block services or contact support for assistance.

clusterCannotSync

Cluster Block Data is in a degraded state, and the auto-heal process to restore full block data redundancy cannot proceed. Either too many nodes or block services are offline, or the cluster block services are too full. Add more block capacity or contact support for assistance with the offline nodes or drives.

UI示例：

