



AutoSupport 消息 : clusterCannotSync

https://kb-cn-stage.netapp.com/on-prem/SolidFire/Element_OS_Kbs/AutoSupport_Message__clusterC...

Updated: Fri, 24 Apr 2026 10:19:24 GMT

适用场景

- NetApp Element 软件
- NetApp SolidFire SF 系列
- NetApp H-Series

问题描述

- NetApp SolidFire Active IQ 中的警报
 - 错误: `clusterCannotSync`
 - 详细信息: `There is not enough space to resync offline drives to drives that are still active. Add more raw capacity to the cluster as soon as possible.`
- ASUP 错误 :
 - `SFACAP:SolidFire Alert from <CLUSTER> (Cluster Cannot Sync) Cluster Block Data`

'NetApp provides no representations or warranties regarding the accuracy or reliability or serviceability of any information or recommendations provided in this publication or with respect to any results that may be obtained by the use of the information or observance of any recommendations provided herein. The information in this document is distributed AS IS and the use of this information or the implementation of any recommendations or techniques herein is a customers responsibility and depends on the customers ability to evaluate and integrate them into the customers operational environment. This document and the information

is in a degraded state, and the auto-heal process to restore full block data