



AIQ和WebUI不显示"异常"警报

https://kb-cn-stage.netapp.com/on-prem/SolidFire/Element_OS_Kbs/AIQ_and_WebUI_do_not_show_e...

Updated: Wed, 22 Apr 2026 04:07:58 GMT

适用场景

- Element软件
- NetApp SolidFire Active IQ (AIQ)

问题描述

SNMP陷阱会报告错误代码为"异常"的警报、但在AIQ或WebUI中看不到相同的警报。

示例：

```
{"blocksUpgrade":true,"clusterFaultID":12345,"code":"exception","data":{"checker  
JsonUtil.h"},"throwFunction":"T solidfire::JsonMemberAs(const Json::Value&, const  
string&) [with T = std::__cxx11::basic_string<char>; std::__cxx11::string =  
std::__cxx11::basic_string<char>]","throwLine":606,"whatString":"Missing  
member=[status]  
members={error,nodeID}"},"date":"2024-04-10T01:39:41.297937Z","details":"Exception
```

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from CheckSshEnabled: Missing member=[status] members={error,nodeID}. If this condition persists contact SolidFire Support.\\",\\"driveID\\":0,\\"driveIDs\\":[],\\"externalSource\\":\\"\\",\\"networkInterface\\":\\"\\",