



CXone Mpower EXPERT

温度传感器出现“无法恢复”警告

https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/UNRECOVERABLE_warning_on_Tem...

Updated: Wed, 22 Apr 2026 07:30:12 GMT

适用场景

- ONTAP 9
- FAS/AFA
- DS224
- DS212

问题描述

- 从中可以看到以下错误EMS logs。

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[NODE A: dsa_worker0: ses.status.temperatureError:error]: DS224-12 (S/N 123456708) shelf 0 on channel 0b temperature error for Temperature sensor 1: internal communication error. Current temperature: 20 C (68 F). This module is on the front of the shelf on the left, on the OPS panel.
```

```
[NODE A: statd: monitor.shelf.warning:error]: Fault reported on disk storage shelf attached to channel 0b. Check fans, power supplies, disks, and
```

temperature sensors.

[NODE A: statd: callhome.shlf.fault:error]: Call home for SHELF_FAULT

或者可能会自动恢复

[monitor: monitor.globalStatus.critical:EMERGENCY]: Disk shelf fault.

[tatd: monitor.shelf.fault.ok:notice]: Fault previously reported on disk storage shelf attached to channel 0b has been corrected.

[monitor: monitor.globalStatus.ok:notice]: The system's global status is normal.

- 传感器状态可以看作UNRECOVERABLE在Storage fault 日志。

Enclosure Status: unrecoverable

Channel: 0b

Shelf: 0

Shelf Type: DS224-12

Product Serial Number: SHFGB2026000259

Module Type: IOM12E

Temperature Sensors:

Element	Status	Status Bytes	Status Descriptions
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1:	UNRECOVERABLE	04,00,28,00	
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2:	OK	01,00,2C,00	
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3:	OK	01,00,2C,00	
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4:	OK	01,00,2B,00	
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