



# CXone Mpower EXPERT

## 无法确定磁盘的共享方法

[https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/Unable\\_to\\_determine\\_the\\_sharing\\_me...](https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/Unable_to_determine_the_sharing_me...)

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### 适用场景

- FAS2620
- ONTAP 9.7P10
- 根数据分区 - 高级磁盘分区 ( ADP )

### 问题描述

- 将磁盘架从系统 "A" 移至系统 "B"
  - 未从系统 "A" 中删除磁盘所有权
- 原始系统 "A" 不再可用
  - 无法再删除系统 "A" 上的所有权
- 需要将磁盘所有权分配给新系统 "B"
- 删除以前属于系统 "A" 的磁盘的根和数据分区的所有者时失败

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示例：

```
Cluster::> disk removeowner node02:1d.10.0
```

```
Error: command failed: Failed to remove the owner of disk "node02:1d.10.0". Reason:  
Cannot remove owner of disk "1d.10.0" because it is shared.  
The disk is partitioned for root-data partitioning, remove ownership from the  
partitions by entering both of the following commands:
```

```
Cluster::*> storage disk removeowner 5.10.0 -root true
```

```
Error: command failed: Internal error. Unable to determine the sharing method for  
disk "5.10.0".
```

```
Cluster::*> storage disk removeowner 5.10.0 -data true
```

```
Error: command failed: Internal error. Unable to determine the sharing method for  
disk "5.10.0".
```