



ONTAP 升级后 SP/BMC 脱机

https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/SP%2F%2FBMC_offline_after_ONTA...

Updated: Wed, 22 Apr 2026 08:36:00 GMT

适用场景

- ONTAP 9
- FAS、AFF系统
- 服务处理器 (SP)
- 基板管理控制器(BMC)

问题描述

- ONTAP 升级成功后，BMC 在节点 2 上处于离线状态，导致节点 2 上的 BMC 升级失败

```
cluster::> sp show
                IP      Firmware
Node    Type Status   Configured  Version  IP Address
-----
node1
      BMC  online  true       1.94     xx.xxx.xxx.xxx, ::
```

'NetApp provides no representations or warranties regarding the accuracy or reliability or serviceability of any information or recommendations provided in this publication or with respect to any results that may be obtained by the use of the information or observance of any recommendations provided herein. The information in this document is distributed AS IS and the use of this information or the implementation of any recommendations or techniques herein is a customers responsibility and depends on the customers ability to evaluate and integrate them into the customers operational environment. This document and the information

node2

```
BMC offline true 1.89 xx.xxx.xxx.xxx, ::
```

- BMC 重新启动，servprocd 进程重新启动，但 BMC 仍然处于离线状态