



SP模块报THRIFT_POLL超时错误

https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/SP_module_reports_THRIFT_POLL_ti...

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适用于

- A800
- ONTAP 9.15.1P7
- BMC固件10.10

问题

源节点上的SP模块频繁出现 THRIFT_POLL（超时），导致伙伴节点经常无法通过 KeepAlive 检查

示例：

节点-01(SP-MGMT-MLOG)

```
ERR: Servprocd::CLI: sp_get_sensor_info_worker : TTX ERROR: 2 (THRIFT_POLL (timed out))
```

```
ERR: Servprocd::CLI: sp_get_sensor_info_worker : EXCEPTION Occured in closing the spcc transport
```

```
Thrift: Thu Jun 12 00:14:21 2025 SSL_shutdown: shutdown while in init (SSL_error_code = 1)
```

节点-02(EMS)

```
node-02 ERROR      cf.hwassist.missedKeepAlive: HW-assisted takeover missing
keep-alive messages from HA partner (node-01).
node-02 INFORMATIONAL cf.hwassist.recvKeepAlive: hw_assist: Received hw_assist
KeepAlive alert from partner(node-01).
```