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## SP HBT 已停止 - 解决方案指南

[https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/SP\\_HBT\\_STOPPED\\_-\\_Resolution\\_Gu...](https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/SP_HBT_STOPPED_-_Resolution_Gu...)

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### 适用于

- 所有 FAS 机型
- 所有 AFF 机型
- ONTAP 9
- callhome.sp.hbt.stopped:alert
- SP HBT 停止的 Call home

### 说明

此事件在 ONTAP 未收到服务处理器 (SP) 心跳通知时生成。服务处理器和 ONTAP 交换心跳消息，以便它们可以检测到其中一个不可用。此事件在 ONTAP 未从服务处理器接收到预期心跳消息时生成。

本解决方案指南可用于根据平台和 BMC/SP 版本找到合适的解决方案。

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