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## 货架报告外壳故障

[https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/Shelf\\_reports\\_enclosure\\_as\\_failed](https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/Shelf_reports_enclosure_as_failed)

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### 适用于

- ONTAP 9
- AFF/FAS 系统
- DS460C
- DS212C

### 问题描述

- IOM 模块将机箱报告为"故障"

```
Enclosure Status: critical  
Channel: xx  
Shelf: xx  
Shelf Type: DSXXX-12  
Product Serial Number: xxxxxxxxxxxxxxx
```

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Module Type: IOM12

Enclosure Electronics:

Element	Status	Status Bytes	Status Descriptions
1	[IOM12 A] : OK	01,00,01,80	REPORT
2	[IOM12 B] : OK	01,00,00,80	

OPS Panel:

Element	Status	Status Bytes	Status Descriptions
1	: OK	01,00,00,00	

Enclosure:

Element	Status	Status Bytes	Status Descriptions
1	: OK	01,00,02,00	FAIL

Voltage Sensors:

Element	Status	Status Bytes	Status Descriptions
1	: OK	01,00,01,F7	
2	: OK	01,00,04,BE	
3	: OK	01,00,01,FB	
4	: OK	01,00,04,BE	

Current Sensors:

Element	Status	Status Bytes	Status Descriptions
1	: OK	01,00,01,48	
2	: OK	01,00,01,77	
3	: OK	01,00,00,FD	
4	: OK	01,00,01,28	

Vendor Unique Element 83-IOM12: (SAS)

Element	Status	Status Bytes	Status Descriptions
1	[IOM12 A] : CRITICAL	02,08,00,A4	MASTER, RESERVED, RESERVED, RESERVED
2	[IOM12 B] : OK	01,00,00,A0	RESERVED, RESERVED