



服务处理器显示未知状态

https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/Service_Processor_showing_Unknown...

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适用场景

- FAS8300
- ONTAP 9.7P6

问题描述

服务处理器在 `SYSCONFIG-A` 自动支持中显示未知

```
Service Processor      Status: Unknown
Firmware Version:     13.4
Mgmt MAC Address:     xx:xx:xx:xx:xx:xx
Ethernet Link:        up, 1Gbps
Using DHCP:           no
```

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