



CXone Mpower EXPERT

服务处理器固件启动备份版本

https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/Service_Processor_Firmware_boots_t...

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适用场景

- AFF-A700
- SP固件4.5P1
- SP固件4.7

问题描述

- 更新SP后、命令 `system service-processor package show` 会报告SP已启动到备份版本。
- 登录到SP时、也会显示一条消息、指出备份版本正在运行。此外、的输出 `version` 将显示备份版本已启动。
- 尝试通过集群Shell或SP将SP重新启动到主版本不会启动主版本。
- 此情况会阻止更新SP交换机固件、直到可以更正为止。

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