



# CXone Mpower EXPERT

## 更换的磁盘未显示绿色 LED

[https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/Replaced\\_disk\\_does\\_not\\_show\\_green...](https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/Replaced_disk_does_not_show_green...)

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### 适用场景

- FAS9000
- DS2246

### 问题描述

- 一个磁盘（例如 53.2） `sysconfig -a` 在更换 AutoSupport 后，此组件中缺少

```
53.1: NETAPP X423_HCOBE900A10 NA02 857.0GB 520B/sect (KPGP76GF) 53.3: NETAPP X423_
HCOBE900A10 NA02 857.0GB 520B/sect (KPGLRGUF)
```

- 虽然磁盘已插入磁盘架，但托架会报告为空（false）：

```
Cluster01::> storage shelf show -field bay-id,bay-has-disk,bay-op-status -shelf 15.53 bay-id -----
----- 0,1,2,3,4,5,6,7,8,9,10,11,12,13,14,15,16,17,18,19,20,21,22,23 bay-has-disk -----
-----
true,true,false,true,true,true,true,true,true,true,true,true,true,true,true,true,true,true,true,true
bay-op-status -----
```

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