



磁盘架上的读取尝试失败

https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/Read_attempt_failures_on_disk_shelf

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适用场景

- ONTAP 9
- AFF/FAS 系统
- 磁盘架

问题描述

- 环境状态显示磁盘架上的读取尝试失败：

```
::> system node run -node <node> environment status
```

```
Channel: 0b
```

```
Shelf: 11
```

```
SES device path: local access: 0b.11.99
```

```
Module type: IOM12; monitoring is active
```

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```
Shelf status: normal condition
SES Configuration, shelf 11:
  logical identifier=0x500a09800ea85dc4
  vendor identification=NETAPP
  product identification=DS460-12
  product revision level=0290
Vendor-specific information:
  Product Serial Number: SHJHU2211000471
  Status reads attempted: 5639267; failed: 1
  Control writes attempted: 0; failed: 0
```

- 监控后 failed、发现计数器不会递增。