



NiCE

ONTAP升级后端口e0d关闭

https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/Port_e0d_down_post_ONTAP_Upgrade

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适用场景

- AF/FAS/ASA
- ONTAP 9.
- ONTAP 升级

问题描述

- 升级ONTAP后、e0d已关闭、e0c已启动、但未显示QSFP详细信息。

|| ONTAP升级前||

```
slot 0: Dual 40G/100G Ethernet Controller CX5
e0c MAC Address:  d0:xx:xx:xx:xx:xb (auto-100g_sr4-fd-up)
e0d MAC Address:  d0:xx:xx:xx:xx:xc (auto-100g_sr4-fd-up)
```

||在ONATp升级后||

```
slot 0: Dual 40G/100G Ethernet Controller CX5
e0c MAC Address:  d0:xx:xx:xx:xx:xb (auto-100g_sr4-fd-up)
```

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e0d MAC Address: d0:xx:xx:xx:xx:xc (auto-unknown-fd-down)

- dmesg日志：

```
[1389] e0d: WARN: wait_func:993:(pid 31917): ACCESS_REG(0x805) timeout. Will
cause a leak of a command resource
[1389] e0d: WARN: mlx5_fwddump:191:(pid 31917): Issuing FW dump
[1390] e0d: ERR: mlx5_cmd_check:721:(pid 0): QUERY_CONG_STATISTICS(0x826)
op_mod(0x0) failed, status bad parameter(0x3), syndrome (0x6c4d48)
[1391] e0d: ERR: mlx5e_ioctl:4734:(pid 31917): Query eeprom failed, eeprom
reading is not supported
[1391] e0d: ERR: mlx5_cmd_check:721:(pid 0): QUERY_Q_COUNTER(0x773) op_mod(0x0)
failed, status bad parameter(0x3), syndrome (0x6c4d48)
[1391] e0d: ERR: mlx5_cmd_check:721:(pid 0): QUERY_VPORT_COUNTER(0x770)
op_mod(0x0) failed, status bad parameter(0x3), syndrome (0x6c4d48)
[1391] e0d: ERR: mlx5_cmd_check:721:(pid 0): ACCESS_REG(0x805) op_mod(0x1)
failed, status bad operation(0x2), syndrome (0x3590f5)
[1664] e0c: WARN: wait_func:993:(pid 37921): ACCESS_REG(0x805) timeout. Will
cause a leak of a command resource
[1664] e0c: WARN: mlx5_fwddump:191:(pid 37921): Issuing FW dump
[1664] e0c: ERR: mlx5_cmd_check:721:(pid 0): QUERY_CONG_STATISTICS(0x826)
op_mod(0x0) failed, status bad parameter(0x3), syndrome (0x6c4d48)
[1665] e0c: ERR: mlx5_cmd_check:721:(pid 0): QUERY_CONG_STATISTICS(0x826)
op_mod(0x0) failed, status bad operation(0x2), syndrome (0x3590f5)
[1666] e0c: ERR: mlx5e_ioctl:4734:(pid 37921): Query eeprom failed, eeprom
reading is not supported

[102] e0c: Unable to read the eeprom info error = 0xffffffffc4
[104] e0d: WARN: mlx5_fwddump:191:(pid 0): Issuing FW dump
[105] Jan 23 04:13:02 [scc143n08a:net.ifgrp.lacp.link.active:notice]: ifgrp
a0a, port e0c has transitioned to the active state.
[106] e0d: Unable to read the eeprom info error = 0xffffffffc4
```

- 重新拔插电缆、SFP未解决此问题。
- 尝试退回受影响的端口、但问题描述保持不变。