



ONTAP 驱动器出现故障，并显示 "故障 - 不支持" 状态—解决指南

https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/ONTAP_drive_failed_with_Failed_Uns...

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适用场景

- ONTAP 9
- AFF 系统
- FAS 系统
- 驱动器

问题描述

按照本指南帮助您找到正确的解决方案 您的问题或问题描述

```
Cluster::> system node run -node <node name> -command sysconfig -a
07.0 : 0.0GB 0B/sect (Failed-Unsupported)
07.1 : 0.0GB 0B/sect (Failed-Unsupported)
07.2 : 0.0GB 0B/sect (Failed-Unsupported)
```

- 可以在系统上观察到以下 EMS 消息：

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::>Event log show

```
Sun Nov 22 12:07:42 +0100 [node-01: scsi_cmdblck_strthr_admin:  
scsi.cmd.pastTimeToLive:error]: Disk device 0a.07.0: request failed after try #1:  
cdb 0x12.
```

```
Sun Nov 22 12:07:42 +0100 [node-01: scsi_cmdblck_strthr_admin:  
disk.init.err.unsupported:error]: Disk 0b.07.0 is not recognized as a supported disk  
and cannot be used on this node.
```