



## ONTAP 驱动器 X318\_HLRE08TA07 失败，并显示 Failed-Unsupported 状态

[https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/ONTAP\\_Disk\\_X318\\_HLRE08TA07\\_f...](https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/ONTAP_Disk_X318_HLRE08TA07_f...)

Updated: Wed, 22 Apr 2026 11:58:02 GMT

### 适用于

- DS212C 磁盘架
- X318\_HLRE08TA07 驱动器
- ONTAP 9.7P8

### 问题描述

- 在向系统添加新的 DS212C 磁盘架时，会显示一些驱动器的状态如下：

```
Cluster::> system node run -node <node name> -command sysconfig -a
07.0 : 0.0GB 0B/sect (Failed-Unsupported)
07.1 : 0.0GB 0B/sect (Failed-Unsupported)
07.2 : 0.0GB 0B/sect (Failed-Unsupported)
07.3 : 0.0GB 0B/sect (Failed-Unsupported)
07.4 : 0.0GB 0B/sect (Failed-Unsupported)
```

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- 可以在系统上观察到如下消息：

```
Sun Nov 22 12:07:42 +0100 [node-01: scsi_cmdblck_strthr_admin:
scsi.cmd.pastTimeToLive:error]: Disk device 0a.07.0: request failed after try #1:
cdb 0x12.
Sun Nov 22 12:07:42 +0100 [node-01: scsi_cmdblck_strthr_admin:
disk.init.err.unsupported:error]: Disk 0b.07.0 is not recognized as a supported disk
and cannot be used on this node.
Sun Nov 22 12:07:42 +0100 [node-01: scsi_cmdblck_strthr_admin:
scsi.cmd.pastTimeToLive:error]: Disk device 0a.07.1: request failed after try #1:
cdb 0x12.
Sun Nov 22 12:07:42 +0100 [node-01: scsi_cmdblck_strthr_admin:
disk.init.err.unsupported:error]: Disk 0a.07.1 is not recognized as a supported disk
and cannot be used on this node.
Sun Nov 22 12:07:42 +0100 [node-01: scsi_cmdblck_strthr_admin:
scsi.cmd.pastTimeToLive:error]: Disk device 0a.07.2: request failed after try #1:
cdb 0x12.
Sun Nov 22 12:07:42 +0100 [node-01: scsi_cmdblck_strthr_admin:
disk.init.err.unsupported:error]: Disk 0a.07.2 is not recognized as a supported disk
and cannot be used on this node.
```