



CXone Mpower EXPERT

系统未检测到一个磁盘

https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/One_disk_is_not_seen_by_the_system

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适用场景

- AFF A700
- DS224C磁盘架
- X357磁盘类型
- 4节点集群

问题描述

- 集群缺少一个磁盘
- 每个节点都有两个备用磁盘、每个池一个
- 仅显示七个备用磁盘、预计会显示八个备用磁盘
- 没有损坏、未分配或不受支持的磁盘
- 如果列出了磁盘、则表示缺少磁盘、在此示例中Bay 0、将跳过磁盘1.60.0 ()

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示例：

```
Cluster::> disk show -container-type aggregate
```

Disk Owner	Usable Size	Disk Shelf	Bay	Type	Container Type	Container Name
1.60.1	3.49TB	60	1	SSD	aggregate	Node_root
1.60.2 Data1	3.49TB	60	2	SSD	aggregate Data1	1.60.3 Data1
1.60.3	3.49TB	60	3	SSD	aggregate	

- `storage shelf show` UNKWN LNK 此磁盘的"报告"输出

这表明连接的另一端已禁用链路、此处为驱动器

示例：

```
cluster1::> storage shelf show
Shelf name:  ATTO1:8.shelf60
Shelf id:    60
Channel:    ATTO1:8
Module:     A
[ 0 ] UNKWN LNK      7      NA      0      0      0
0      2

Shelf name:  ATTO1:9. shelf60
Shelf id:    60
Channel:    ATTO1:9
Module:     B
[ 0 ] UNKWN LNK      7      NA      0      0      0
0      2
```