



NS224 风扇出现故障

https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/NS224_Fan_failed

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适用于

NS224 盘架

问题描述

- 由于风扇故障，NS224 磁盘架状态处于严重状态：

```
::> system node run -node <node> -command storage show fault
```

```
Fans:
```

Element	Status	Status Bytes	Status Descriptions
1:	OK	01,07,FF,26	
2:	OK	01,07,FF,26	
3:	OK	01,07,FF,26	
4:	OK	01,07,FF,26	
5:	OK	01,07,FF,26	
6:	OK	01,07,FF,27	
7:	OK	01,07,FF,27	
8:	CRITICAL	02,07,FF,27	

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9: OK 01,07,FF,27
10: OK 01,07,FF,27

- 事件日志中会报告以下警报：

```
8/18/2025 10:37:00 node1 EMERGENCY monitor.globalStatus.critical: Disk shelf
fault.
```

```
8/18/2025 10:00:00 node1 ALERT monitor.shelf.fault: Critical fault reported on
disk storage shelf attached to channel 0x. Check fans, power supplies, disks,
and temperature sensors.
```

- 更换风扇，显示错误跟随有故障的风扇。