



## 在现场维护电源后、节点无响应

[https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/Node\\_unresponsive\\_after\\_onsite\\_pow...](https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/Node_unresponsive_after_onsite_pow...)

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### 适用场景

- Data ONTAP 8.2.3P3 7-模式
- FAS2520

### 问题描述

- 现场电源维护后、节点关闭且无法启动。
- 无法对受影响节点的SP执行ping或SSH访问。
- 与节点的控制台连接不工作
- 受影响节点背面未显示任何指示灯。
- 电源在环境输出中报告严重状态

Power Supplies:

Element Status Status Bytes Status Descriptions

1: CRITICAL 02,00,04,F3 DC UNDER VOLTAGE, DC FAIL, AC FAIL, OFF, RQSTED ON,

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FAIL

2: OK 01,00,00,A0 RQSTED ON

- 重新安装主板和电源不能解决问题描述问题