



# CXone Mpower EXPERT

## 起動中にノードが NVRAM バッテリ電源障害を報告しました

[https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/Node\\_reports\\_NVRAM\\_battery\\_power...](https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/Node_reports_NVRAM_battery_power...)

Updated: Wed, 22 Apr 2026 08:24:15 GMT

### 環境

- ファブリック接続ストレージ ( FAS ) システム
- すべての Flash FAS ( AFF ) システム

### 問題

起動中に、ノードから次の警告メッセージが表示されます。

```
WARNING: The battery is experiencing a critical failure:
- Battery power fault
Without a working battery, the system cannot retain data
during a power outage, which can result in data loss.
Power down the system and verify that the battery is
properly installed.
To ignore this failure and boot the system in a mode
```

where data loss might occur, press 'c' followed by 'Enter'

CAUTION: Using this appliance without NVRAM  
battery backup coupled with a power  
failure condition CAN CAUSE DATA LOSS.  
Are you sure you want to continue (y or n)?

または

HA Group Notification (BATTERY (fault)) CRITICAL