



## ONTAP中缺少使用NSM100B的新NS224磁盘架

[https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/New\\_NS224\\_shelf\\_using\\_NSM100B\\_...](https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/New_NS224_shelf_using_NSM100B_...)

Updated: Wed, 22 Apr 2026 09:01:30 GMT

### 适用场景

使用NSM100B的NS224

### 问题描述

- 添加了新的NS224磁盘架、可以看到磁盘、但无法看到磁盘架。
- 磁盘架不会显示在Sysconfig -a中、但磁盘可见：

```
slot 5: Dual 40G/100G Ethernet Controller CX5
  e5a MAC Address:      9c:63:c0:75:08:7e (auto-100g_cr4-fd-up)
    QSFP Vendor:        Amphenol
    QSFP Part Number:   112-00574
    QSFP Serial Number: XXXXXXXXXXXXXXXX
  10.2.0: NETAPP      X4025S173A3T8NTE NA50 3662.5GB 4160B/sect
(XXXXXXXXXXXXXXXXXXXX)
  10.2.1: NETAPP      X4025S173A3T8NTE NA50 3662.5GB 4160B/sect
```

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(XXXXXXXXXXXXXXXXXX)

.....

10.2.22: NETAPP X4025S173A3T8NTE NA50 3662.5GB 4160B/sect

(XXXXXXXXXXXXXXXXXX)

10.2.23: NETAPP X4025S173A3T8NTE NA50 3662.5GB 4160B/sect

(XXXXXXXXXXXXXXXXXX) <<<<< Missing shelf stack

e5b MAC Address: 9c:63:c0:75:08:7f (auto-100g\_cr4-fd-

up)

- storage shelf show 不显示新磁盘架。
- 添加磁盘架时的EMS显示磁盘架已被识别：

```
[Node-02: rshd_0: shelf.config.tompha:info]: System has transitioned to multi-path  
HA attached storage
```

```
[Node-02: dsa_poll: ses.status.shelfCount.info:notice]: The new shelf count is 2,  
the old shelf count was 1.
```

- EMS在打印不受支持的磁盘架消息后不久便开始打印：

```
[Node-02: dsa_disc: ses.shelf.unsupportAllowErr:alert]: Unsupported disk shelf found  
on channel 0x.
```