



CXone Mpower EXPERT

一个 PSM3C 模块缺少固件版本

https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/Missing_firmware_version_from_one_...

Updated: Wed, 22 Apr 2026 11:40:07 GMT

适用场景

- ONTAP 9
- AFF-A800

问题描述

1. 多个输出缺少PSM3C固件版本

- `cluster::> node run -node <node> sysconfig -a`

```
slot 0: Virtual iSCSI Host Adapter 0m
```

```
[...]
```

```
Shelf 0: FS4483PSM3E Firmware rev. PSM3E A: 0120 PSM3E B:
```

- `cluster::> storage shelf show -node node_name -fields module-fw-revision`

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```
node shelf module-fw-revision
-----
node_name 1.0 0120,
node_name 2.0 0120,0120
2 entries were displayed.
```

- EMS

```
Thu Jan 21 11:05:27 +0100 [node_name: dsa_worker0:
ses.status.electronicsWarn:error]: FS4483PSM3E (S/N serial_number) shelf 0 on
channel 0m environmental monitoring warning for SES electronics 2:
communication error. ; enclosure services hardware failed This element is on
the rear of the shelf at the bottom, on shelf module (B).
Thu Jan 21 11:05:27 +0100 [node_name: dsa_worker0:
ses.status.ModuleError:alert]: FS4483PSM3E (S/N serial_number) shelf 0 on
channel 0m PCI switch error for PCI Switch 2: status not available; status not
available. This element is on the rear of the shelf at the bottom, on shelf
module (B).
Thu Jan 21 11:31:40 +0100 [node_name: dsa_worker2:
ses.status.electronicsInfo:info]: FS4483PSM3E (S/N serial_number) shelf 0 on
channel 0m environmental monitoring information for SES electronics 2: normal
status.
```

2. 通过路径进行的数据访问不受影响