



CXone Mpower EXPERT

更换后缺少磁盘

https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/Missing_disk_after_replacement

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适用场景

- ONTAP
- 磁盘更换
- 磁盘架托架

问题描述

- 故障磁盘的自动案例：

```
DSK*FLT:Disk /aggregate/plex0/rg0/0a.0.0 Shelf 0 Bay 0 [NETAPP  
X123_ABCD012345678 NA00] S/N [AB123456]
```

- 已更换磁盘、但LED无活动
- 日志中缺少驱动器：

```
Mon Jan 01 12:28:14 0300 [node_name: dmgr_thread: raid.disk.missing:info]: Disk
```

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```
/aggregate/plex0/rg0/0a.0.0 Shelf 0 Bay 0 [NETAPP X123_ABCD012345678 NA00] S/N
[AB123456] UID [...] is missing from the system
Mon Jan 01 12:28:14 0300 [node_name: config_thread:
raid.config.filesystem.disk.missing:info]: File system Disk /aggregate/plex0/
rg0/0a.0.0 Shelf 0 Bay 0 [NETAPP X123_ABCD012345678 NA00] S/N [AB123456] UID
[...] is missing.
Mon Jan 01 12:28:14 0300 [node_name: config_thread: raid.rg.degraded:notice]: :
Raid group /aggregate/plex0/rg0 is degraded
Mon Jan 01 12:28:55 0300 [node_name: config_failed_disk: callhome.fdisk.
missing:error]: Call home for FILESYSTEM DISK MISSING
```

- 报告磁盘架托架为空：

```
Shelf name: 0a. shelf0
Shelf id: 0
Channel: 0a
Module: A
Shelf UID: aa:bb:cc:dd:ee:ff:00:11
Shelf S/N: ABCD0123456789
Term switch: N/A
Shelf state: ONLINE
Module state: OK
Partial Path Link Invalid Running Loss Phy CRC Phy
Disk Port Timeout Rate DWord Disparity Dword Reset Error Change ...
-----...
...
[ 3 ] EMPTY 7 NA 0 0 0 0 0 4
...
```