



CXone Mpower EXPERT

NS224磁盘架中的磁盘出现介质错误

https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/Medium_errors_on_disk_in_NS224_shelf

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适用场景

- ONTAP 9
- NS224

问题描述

- NS224磁盘架中的单个磁盘出现介质错误：

```
Thu Sep 29 23:58:58 -0500 [fas-f3csr3c: disk_server_0:  
disk.ioMediumError:notice]: Medium error on disk e0c.00.0.2: op  
0x28:1f0683f4:000c sector 520520692 SCSI:medium error - Unrecovered read error  
- If the disk is in a RAID group, the subsystem will attempt to reconstruct  
unreadable data (3 11 0 81) (384) Disk e0c.00.0.2 Shelf 0 Bay 2 [NETAPP  
X4013S17337T6NTE NA53] S/N [S60RNE0NA00982] UID
```

- 在NS224磁盘架中的多个其他磁盘上发现写入验证和校验和错误：

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```
Fri Sep 30 06:17:57 -0500 [fas-f3csr3d: scsi_cmdblck_strthr_admin:
scsi.cmd.checkCondition:error]: Disk device e0f.00.1.21L0: Check Condition: CDB
0x28:6282da6c:0006: Sense Data SCSI:aborted command - (0xb - 0x90 0x2
0xfc) (9001).
Fri Sep 30 06:17:57 -0500 [fas-f3csr3d: scsi_cmdblck_strthr_admin:
scsi.cmd.checkCondition:error]: Disk device e0f.00.1.17L0: Check Condition: CDB
0x28:620e2e80:0040: Sense Data SCSI:aborted command - (0xb - 0x90 0x2
0xfc) (9004).
Fri Sep 30 06:18:14 -0500 [fas-f3csr3d: scsi_cmdblck_strthr_admin:
scsi.cmd.checkCondition:error]: Disk device e0f.00.1.5L0: Check Condition: CDB
0x28:4f83f33f:0001: Sense Data SCSI:aborted command - (0xb - 0x90 0x2
0xfc) (9001).
```

- 由于写入验证错误、存储适配器已脱机：

```
Fri Sep 30 05:21:48 -0500 [fas-f3csr3c: disk_admin:
disk.checksum.offlineAdapter:alert]: Adapter e0f taken offline due to checksum
verification failure on multiple disks. Keep the adapter offline and contact
Contact NetApp technical support. for assistance.
```

```
Fri Sep 30 05:21:48 -0500 [fas-f3csr3c: disk_admin:
callhome.hba.failed:EMERGENCY]: Call home for Write Verification Error: Port
e0f Failed. Keep the adapter offline and contact NetApp technical support for
assistance.
```

```
Fri Sep 30 05:21:47 -0500 [fas-f3csr3d: disk_server_0:
disk.checksum.offlineAdapter:alert]: Adapter e0c taken offline due to checksum
verification failure on multiple disks. Keep the adapter offline and contact
Contact NetApp technical support. for assistance.
```

```
Fri Sep 30 05:21:47 -0500 [fas-f3csr3d: disk_server_0:
callhome.hba.failed:EMERGENCY]: Call home for Write Verification Error: Port
e0c Failed. Keep the adapter offline and contact NetApp technical support for
assistance.
```