



CXone Mpower EXPERT

FlexArray 后端LUN显示状态failed-Unsupported

https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/FlexArray_back-end_LUNs_show_stat...

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适用场景

- ONTAP 9
- FlexArray 后端(第三方阵列LUN)

问题描述

- 维护或断电后、后端LUN在sysconfig -a输出中显示状态failed-unsupported
- 示例：

```
slot 2: FC Host Adapter 2a (QLogic 8324 rev. 2, N-port, <UP>)
  Board name:          (null)
  Serial Number:      (null)
  Firmware rev:       8.9.1
  Flash rev:          6.0.1
  Host Port Id:       0x50300
  FC Node Name:       5:00a:098008:xxxxxxx
  FC Port Name:       5:00a:098008:xxxxxxx
```

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```

SFP Vendor:          AVAGO
SFP Part Number:    AFBR-57F5MZ-NA1
SFP Serial Number:  AA1810JXXXXX
SFP Capabilities:   4, 8 or 16 Gbit
Link Data Rate:     16 Gbit
Switch Port:        backend-sw1:3
backend-sw3:9.126L0      : HITACHI  OPEN-V          8801 1632.1GB 512B/
sect (XXXXXXXXXXXXXX)
backend-sw3:9.126L1      : HITACHI  OPEN-V          8801 1452.9GB 512B/
sect (XXXXXXXXXXXXXX)
backend-sw3:9.126L2      : HITACHI  OPEN-V          8801 3662.6GB 512B/
sect (XXXXXXXXXXXXXX)
backend-sw3:9.126L3      : HITACHI  OPEN-V          8801 3662.6GB 512B/
sect (XXXXXXXXXXXXXX)
backend-sw3:9.126L4      : HITACHI  OPEN-V          8801 3662.6GB 512B/
sect (XXXXXXXXXXXXXX)
backend-sw3:9.126L5      : HITACHI  OPEN-V          8801 3662.6GB 512B/
sect (XXXXXXXXXXXXXX)
[...etc...]
backend-sw3:7.126L0      : HITACHI  OPEN-V          8801  0.0GB 0B/sect
(Failed-Unsupported)
backend-sw3:7.126L1      : HITACHI  OPEN-V          8801  0.0GB 0B/sect
(Failed-Unsupported)
backend-sw3:7.126L2      : HITACHI  OPEN-V          8801  0.0GB 0B/sect
(Failed-Unsupported)
backend-sw3:7.126L3      : HITACHI  OPEN-V          8801  0.0GB 0B/sect
(Failed-Unsupported)
backend-sw3:7.126L4      : HITACHI  OPEN-V          8801  0.0GB 0B/sect
(Failed-Unsupported)
backend-sw3:7.126L5      : HITACHI  OPEN-V          8801  0.0GB 0B/sect
(Failed-Unsupported)
[...etc...]

```